

Reopening Update

As we communicated last week, we plan on reopening our properties as quickly and as safely as possible.

We expect to open the following 49 properties May 1-May 4 based on current state and/or local stay-at-home or closure orders which are subject to change.

Opening 5/1

State	Property Name	State	Property Name
Alaska	Anchorage 5th Ave.		
Arkansas	McCain*		
Georgia	Calhoun Outlet Marketplace Lenox Square Mall of Georgia/Village Shops North Georgia PO Phipps Plaza Sugarloaf Mills Town Center at Cobb	Texas	Allen PO Barton Creek Broadway Square Cielo Vista Firewheel Town Center Grande Prairie PO Grapevine Mills Houston Galleria Houston PO Ingram Park Mall Katy Mills La Plaza Mall Lakeline Mall Midland Park Mall North East Mall Rio Grande Valley PO Round Rock PO San Marcos PO Shops at Clearfork The Domain University Park Village
Mississippi	Gulfport PO		
Oklahoma	Penn Square Mall* Woodland Hills Mall*		
South Carolina	Gaffney Outlet Marketplace* Haywood*		
Tennessee	West Town Mall		

* Previously announced

Opening 5/2

State	Property Name
Indiana	Castleton Square Circle Centre Mall College Mall Fashion Mall at Keystone Greenwood Park Mall Hamilton Town Center Indiana PO Lighthouse Place PO Tippecanoe Mall University Park Mall

Opening 5/4

State	Property Name
Missouri	Battlefield Mall St. Louis PO Osage Outlet Marketplace

As a reminder, attached is our comprehensive set of safety protocols that have been reviewed and approved by experts in Epidemiology and Environmental Health and Safety. They provide our employees, your employees, contractors, vendors and shoppers with directions and safety protocols to help prevent further spread of the COVID-19 virus.

Again, below are the key aspects of our COVID-19 safety protocols:

- **Preemptive Employee Screening.** Our employees, contractors and vendors will be required to screen themselves at home prior to coming to work. If they have a temperature exceeding 100.4 degrees or exhibit flu-like symptoms (e.g., cough, body aches), they will be required to stay home. Additionally, those exposed to COVID-19 will be required to quarantine at home until they are symptom free for at least 72 hours and satisfy other CDC requirements prior to returning to work. Similar temperature testing and health screenings in compliance with CDC guidelines will take place upon arrival at the property prior to working. All employees that fail the CDC-compliant health screening will be asked to return home. We recommend that tenants also implement these protocols
- **Employee Safety Protections.** Our employees will be trained in CDC COVID-19 safety guidelines, wear protective face masks while on property (PPE) and be encouraged to frequently wash or otherwise sanitize their hands throughout the workday. They also will be instructed to maintain 6 feet of distance from fellow co-workers and shoppers whenever possible. We recommend that tenants, contractors and vendors also implement these protocols
- **Promotion and Enforcement of Social Distancing.** Several steps will be taken to encourage social distancing in our properties:
 - o **Occupancy Limitations and Monitoring.** We will utilize existing traffic measurement technologies at our properties to ensure that overall property occupancy does not exceed a targeted level of 1 person per 50 square feet of space. As needed, we will restrict the number of open entrances to the property while complying with local fire code requirements, and have queuing protocols in place to manage traffic. Each tenant will be responsible for managing to targets set by state or local authorities for their leased spaces
 - o **Proactive Encouragement of Social Distancing Guidelines.** Our employees and security officers will actively remind and encourage shoppers to maintain the proper distance from fellow shoppers and workers, and refrain from shopping in groups. Tenants should do the same within their leased spaces
 - o **Furniture Redeployment to Support Social Distancing.** Food court seating will be limited and spaced in a way to encourage social distancing. Additionally, no reusable customer service items will be available (e.g., trays, utensils, cups, etc.). Common area seating will also be reduced and reconfigured to support social distancing
 - o **Temporary Closure of High-Interaction Areas.** All play areas, stroller and valet stations and drinking fountains will be temporarily closed
 - o **Coordinated Traffic Flow.** Directional signage and floor decals will be deployed in the property to encourage better traffic flow, including at entrances and throughout the common area
 - o **Restroom Spacing.** In restrooms, every other sink and urinal will be taped off to encourage the proper spacing between individuals
 - o **Deployment of Traffic Flow Signage and Social Distancing Markers.** We will deploy directional signage and dividers to separate shoppers entering and exiting the property, as well as diners ordering and picking up food in the Food Court. We will also deploy social distancing markers where needed to manage queues (e.g., at food court counters) to maintain 6 feet of spacing
- **Enhanced Sanitizing and Disinfecting.** Each night, the common area of the property will be thoroughly sanitized and disinfected using products that meet or exceed CDC guidelines. Each retailer should do the same for their store. Additionally, during mall hours, we will regularly sanitize and disinfect high touchpoint areas, including restrooms, seating areas, escalator/stair handrails, trash bins, door knobs and handles, directories, food court tables and chairs, etc. Each tenant should perform the appropriate cleaning of their space

Finally, business hours will be limited to allow for enhanced sanitizing and disinfecting (Monday-Saturday: 11AM-7PM, Sunday: Noon-6PM).

- **Shopper Safeguards.** In addition to the steps outlined above, we will also implement the following steps with respect to shoppers:
 - o **Health Pre-Visit Screenings.** Shoppers will be encouraged to take their temperatures and perform health checks prior to visiting our properties and to refrain from visiting the property if they exhibit any flu-like symptoms. Anyone exposed to COVID-19 will be expected to remain at home in quarantine until they are symptom free for at least 72 hours and satisfy other CDC requirements
 - o **Individual Personal Protection.** All shoppers will be encouraged to wear masks or facial coverings while shopping. They will also be encouraged to frequently wash or otherwise sanitize their hands while shopping, and we will make available sanitizing stations throughout the property. Additionally, we will also provide, free of charge, CDC-approved masks and individual sanitizing wipe packets to shoppers requesting them. Finally, we will make free temperature testing available to shoppers, using infrared thermometers
 - o **Healthy Tips and Social Distancing Reminders.** Signage will be deployed at all entrances and throughout the property reminding shoppers of their part in keeping everyone safe. Representative examples of what shoppers can do to keep safe and what we are doing to keep them safe are attached. Additionally, we will be making regular announcements over our audio system to remind shoppers of their part in maintaining a safe environment for everyone

Specifically, as it relates to store operations in our properties, we are requesting that you review our safety protocols which are attached, and follow them. Also attached again is a set of illustrative examples of social distancing measures supporting our protocols and guidelines for tenants in support of these protocols.

We will keep you posted on the latest developments regarding our reopening as we move forward.

Thank you for your cooperation.

Regards,

John Rulli

President and Chief Administrative Officer